

## **Moving Closer to Residents (MCTR) and Agile Working Task and Finish Group**

The process for establishing a Task and Finish Group is as follows:

1. The Select Committee identifies a topic that requires detailed consideration and examination.
2. The Select Committee Chairman and Democratic Services Officer (DSO) complete the scoping template.
3. The Select Committee agrees membership of the Task and Finish Group.

<b>Review Topic:</b> Moving Closer to Residents and Agile Working
<b>Select Committee:</b> Resources and Performance Select Committee
<p><b>Why this is a scrutiny item</b></p> <p>The leader announced in full council in November 2018 that Surrey County Council HQ currently based in County Hall, Kingston upon Thames would be relocated back into Surrey by 2020. The project to relocate County Hall has been dubbed 'Moving Closer to Residents'. In line with the Council's programme of transformation, the relocation will allow for council services to be more easily accessible to residents and will also support agile and flexible ways of working.</p> <p>The relocation of Surrey County Council HQ will have huge financial and social impacts for staff, stakeholders and residents and therefore member scrutiny is vital to ensure the relocation will improve outcomes and deliver benefits as part of the councils overall transformation programme and vision.</p>
<p><b>What questions are the group aiming to answer?</b></p> <ul style="list-style-type: none"> <li>• What does agile ways of working mean for residents, in terms of service quality/performance and value for money?</li> <li>• Will staff be in a position to move out of County Hall by the end of 2020?</li> <li>• What financial benefits are expected to be achieved from the sale of County Hall and the relocation?</li> <li>• Is the new civic heart location fit for purpose in terms of IT infrastructure and agile ways of working?</li> </ul>
<p><b>Aim</b></p> <p>To ensure the Moving Closer to Residents programme is appropriately scrutinised and delivers value for money, improved service standards and performance for residents, stakeholders and staff, helping the council achieve ambitions within the Community Vision 2030.</p>
<p><b>Objectives</b></p> <ul style="list-style-type: none"> <li>• To scrutinise the MCTR Cabinet decision/report before consideration by Cabinet on 24 September 2019.</li> <li>• To ensure the relocation site is fit for purpose meeting the councils 'agile' requirements.</li> </ul>

<p><b>Scope</b></p> <p>In Scope  Relevant SCC Services, policies and strategies – property, IMT  Strategic Investment Board (SIB)  Moving Closer to Residents Programme Board</p>
<p><b>Outcomes for Surrey / Benefits</b></p> <p>A new civic heart which contributes to the councils Vision 2030 and organisation strategy, derives benefits for Surrey residents and delivers value for money.</p>

**Proposed work plan**

<b>Timescale</b>	<b>Task</b>	<b>Responsible</b>
August 2019	Initial meeting with officers and task group to discuss the MCTR programme.	DSO
September	Meeting with officers to review the new civic heart location.	Task Group/ Executive Director for Transformation, Partnerships and Prosperity
	Pre-scrutiny of the Cabinet report on the County Hall move before Cabinet on 24 September.	Task Group
31 March 2020	Meeting to review progress with the MCTR programme.	Task Group/ Executive Director for Transformation, Partnerships and Prosperity

**Potential Witnesses**

Cabinet Member for Corporate Support  
Deputy Cabinet Member for Property  
Executive Director for Transformation, Partnerships and Prosperity  
Leader of the Council  
Head of Strategy & Engagement Surrey  
Principal Digital Consultant

**Useful Documents**

Community Vision for Surrey 2030  
<https://www.surreycc.gov.uk/council-and-democracy/finance-and-performance/our-performance/our-organisation-strategy/community-vision-for-surrey-in-2030>

**Potential barriers to success (Risks / Dependencies)**

- Officer and Member availability
- Lack of officer resources including committee support and property/IMT officers
- Lack of engagement from Members and Witnesses
- Lack of willingness to engage from agencies that aren't statutorily required to provide evidence to the Committee
- Number of project work streams to consider and shortened timescales

**Equalities implications**

The Task Group recognises that there are a number of considerations around equalities when conducting its work, and there are a number of people with various needs that will be contributing to this process. It will be mindful of how it conducts its work in order to ensure people are provided the opportunity to contribute, and that any barriers to doing so are mitigated.

The Group will monitor the equalities implications emerging from its recommendations with officers and will work to identify mitigation measures for those with a potentially negative impact.

<b>Task Group Members</b>	Ayesha Azad Chris Townsend Bob Gardner Nick Harrison (ex-officio)
<b>Chairman of the Group</b>	Will Forster
<b>DSO</b>	Clive Mentzel, Scrutiny Officer

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